

Offices in York & Nottingham

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Lean Office

ResQ are pleased to be able to offer the following course in Lean Office, the course leads to a greater understanding of how to increase capacity and boost productivity, in all types of departments, as well as, for the attendees a qualification monitored by Leeds University Business School.

The course and 50% funding that comes with it, is available to any privately funded organisations – there are no limits on the sector, number of employees or turnover of the business.

Who will benefit from this course? Business Owners, department managers, teamleaders, finance professionals, Marketing staff, Sales departments, Manufacturing, Service and Professional firms; the majority of organisations will gain from this.

The course will enable attendees to be able to

- ✓ Substantially increase the capacity of the their departments and businesses
- ✓ increase the speed of response to (internal/external) client requirements

WITHOUT requiring additional resources.

The course takes contains the following elements;

- Introduction to Lean thinking
- Culture & Leadership – lean is more than just a set of techniques, it engages staff
- Strategy – lean thinking, used correctly, increases the strategies you can follow
- Voice of the Customer – how to understand what delivers value
- Value Stream Mapping – how to visually describe the processes in your business
- Techniques for Improving the Value Stream Maps
- Continuous Improvement – how do I keep it going and why does it seem to fail
- Effective Business Measures + KPIs – what needs measuring + how often
- Improvement Techniques

It typically takes around 24 hours to deliver the training, which can be done over several split (non-consecutive) sessions, meaning staff are not taken off day to day activities for too long.

As well as the training there is a Work Based Improvement Project, which is monitored after the training.

There are public training course being run and courses specifically designed for individual companies.

For an investment of £750 per attendee, you get 24 hours (3 days of training) + a work based improvement project and a qualification via Leeds University Business School.

For further details call

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